



TO: Mayors and Members of the Governing Body
Municipalities served by Comcast of New Jersey II, LLC

FROM: Charles L. Smith
Director of Government and Regulatory Affairs, Comcast

DATE: October 10, 2013

RE: Limited Basic Channels Encryption

On November 14, 2013, Comcast will begin encrypting Limited Basic service on the cable system in your community.

TVs connected to a set-top box, digital adapter (DTA) or retail CableCARD™ device will be unaffected by this change. However, customers with any TVs that are currently receiving Comcast's Limited Basic service without equipment supplied by Comcast will lose the ability to view any channels on those TVs.

Customers that are affected should contact Comcast to arrange for the equipment needed to continue receiving service. We will provide customers with **up to three digital adapters or CableCARDS at no additional charge** (including those they may already have on their account), unless digital equipment is otherwise provided for by your community's agreement with us. Please know that if customers choose not to take a digital device for any TV, they will not receive Comcast service on that TV. If customers request more than the three digital devices mentioned above, they will incur a monthly charge of either \$0.50 or \$1.99, depending on their service level, for each additional adapter and a monthly equipment charge of no more than \$1.50 for each CableCARD in the same retail device.

Customers are being notified of the encryption of Limited Basic service by letter sent out on or about October 12, 2013. Copies of the customer letters are enclosed.

For more information, please call me at 908.258.8143.